## 1. Contact information

#### 1. First name:

<u>Details</u>	Number of Respondents	18
	Number of respondents who skipped this question	0

#### 2. Surname:

<u>Details</u>	Number of Respondents	18
	Number of respondents who skipped this question	0

### 3. Organisation:

<u>Details</u>	Number of Respondents	18
	Number of respondents who skipped this question	0

#### 4. Email address:

<u>Details</u>	Number of Respondents	18
	Number of respondents who skipped this question	0

## 2. Initial thoughts...

5. How did you find the whole ever	nt?	% of	Number of
		Respondents	Respondents
Excellent		66.67%	12
Good		27.78%	5
Average		5.56%	1
Poor		0.00%	0
<u>Chart</u>	Number of	of respondents	18
	Number of respondents who skipped	d this question	0

6. What are your thoughts about the	ne venue?	% of Respondents	Number of Respondents
Excellent		61.11%	11
Good		33.33%	6
Average		0.00%	0
Poor		5.56%	1
<u>Chart</u>	Number of Number of respondents who skipped	of respondents d this question	

7. How would you describe the foo	ed and refreshments?	% of Respondents	Number of Respondents
Excellent		5.56%	1
Good		88.89%	16
Average		5.56%	1
Poor		0.00%	0
<u>Chart</u>	Number of respondents who skipped	of respondents d this question	

8. How was accessibility at the venue?	% of Respondents	Number of Respondents
Excellent	61.11%	11
Good	33.33%	6
Average	5.56%	1
Poor	0.00%	0

Number of respondents	18
Number of respondents who skipped this question	0

9. How would you rate the market	ing of the conference?	% of Respondents	Number of Respondents
Excellent	_	38.89%	7
Good		50.00%	9
Average		11.11%	2
Poor		0.00%	0
<u>Chart</u>	Number	of respondents	18
	Number of respondents who skipped	d this question	0

Chart

10. How would you rate the admini	stration prior to the conference?	% of Respondents	Number of Respondents
Excellent	_	66.67%	12
Good		27.78%	5
Average		5.56%	1
Poor		0.00%	0
<u>Chart</u>	Number of Number who skippe	of respondents d this question	

11. How would you rate the organ	isation on the day?	% of Respondents	Number of Respondents
Excellent		77.78%	14
Good		16.67%	3
Average		5.56%	1
Poor		0.00%	0
<u>Chart</u>	Number of Number	of respondents d this question	

### 12. HOW DID YOU FIND OUT ABOUT THIS CONFERENCE? No Offence website Linkedin 3 Through a colleague From an ex-colleague who is now working for Nottinghamshire City Council, within the crime and strategy. 4 5 Email 6 Email newsletter e-marketing to Khulisa 8 Just recieved an email Sign posted from our Justice Team 9

Through the website after being made aware of the company from a client I was working with.

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email

Through a colleague in my office

through the PCC's office

#### 13. WHAT ARE YOUR COMMENTS ON THE KEYNOTE SPEAKERS?

- Very very good Garry Shewan was inspiring a genuine passion for RJ I found his enthusiasm for RJ infectious. Shad Ali whose story moved me to tears and such humility! Also young man Tony? who touched me deply with his testimony. Very good, there is power in listening to first hand experiences but I would like strategic decision makers to experince that as well
- a the majority of converts in attendence. I particualry enjoyed Chris Eyre, Garry Shewan very engaging. Tracey from Kent probation trust was particularly relevant for me 3
- and did a good job given the late notice. Tony who came with the Youth Justice Service was inspiring
- Excellent, very engaging and passionate. A lot of information was provided from all perspectives which is very helpful when achieving a full understanding of RI and current issues and developments.
- 5 The speaker were extremely good, however I did not feel that there was anything I had not heard before
- 6 I thought there was a very good cross section of speakers, able to give views from a number of different viewpoints
- All very interesting.
- 8 Excellent, good to hear victim and offenders real life exepriences.
- 9

- Mostly Good well informed and knowledgeable I felt that maybe the 'big three' could have been interspersed with some of the other contributors to provide some degree of 10
  - balance around the 'politics and reality' of the RI debate, that said I felt all speakers were excellent and provided interesting and relevant information. Particularly impactive were the 'victim' and young ex offender experiences although would be interesting to know the outcome of
  - their restorative conferences which have not as yet been held? Very good
- 12 13
  - Excelliant particulary the victim and offender speeches- extremely overwhelming

#### 14. WHAT ARE YOUR COMMENTS ON THE WORKSHOPS YOU ATTENDED?

- An informative insight into the work that Victim Support do, I was particularly impressed with the in depth statistics of how the quality of life of victims was improved after meeting with offenders.
- 2 Good intercative but again I think it's impact on decision makers would be greater.
- 3 I attended Trevor Watson's workshop and was a little disappointed that I left not feeling that I had learnt anything new.
- The workshop was informative in terms of evaluations of victim satisfaction and key issues, however was a little rushed in areas. I would like to have seen a bit more interaction between the facilitator of the session and the group, as there was a lot of

powerpoint slides to get through. Many of these were showing statistical information. Maybe discussions around the key

- evaluation points and a list of the research documents to take away would have been useful.

  5 good
- 6 Excellent the only problem was that we could only attend one workshop!
- 7 Just the one, but it was informative, although not a workshop, more a presentation.

engage with the REBUILD team and the victim and offender.

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- 8 Good, felt a bit rushed and hard to hear at times(workshop 3)
- Rooms for workshops were not laid out well, session on multi-agency cramped in bar area
- Having been part of one of the workshops, I felt it was well attended, the setting, whilst intimate was actually perfect and enhanced our delivery. As with all things I would have liked a little bit more time particularly to give the delegates more opportunity to interact with the victim and offender, it was however great to see people finding the time after the workshop to
  - Workshop session ((Rebuild) was useful to hear how the young offender had started to turn his life around. However, again, had
    - not gone through a restorative process as such so difficult to be able to confirm the impact of the approach rather than.
    - Very good
- 13 very thought provoking and we took some good tips away about developing and extending the service we currently offer

# An opportunity to network with a broad cross section of professionals, talk about who is doing what and where. I learned so much about RI, information overload! (almost)

15. WHAT DID YOU FIND MOST USEFUL ABOUT THE DAY?

- 2 The discussion around RI Hubs
- Networking Hearing Tony & Tracey speak Recognising that setting criteria for victims in RJ is discriminating from them making the 3 choice.
- - Listening to good working practice from others and the opportunity to communicate with other criminal justice professionals
  - from the region.
  - The diversity of people

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- For me, it was most useful to find out that RI really works and how it works.
- Opportunity to find out more about how RJ/restorative approaches are being used/accessed In Nottinghamshire. Hearing others
- views on how to apply key principles and challenges faced.
- Gaining contacts, knowing where how developed everyone else is.
- 8
- 9
  - Net-working opportunities
- The opportunity and platform to inform others about what REBUILD is doing and to hear from others in the RJ arena about the 10 challenges ahead and hearing some extremely positive stories.
- Listening to the experiences of victims and ex-offenders. Also DVD will be a helpful tool. 11

  - hearing the keynote speakers, networking
- 13 the personal experiences that were shared

## 16. WHAT DID YOU FIND LEAST USEFUL ABOUT THE DAY?

Nothing it was all extremely useful.

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nothing

- The RIC 3 The workshop Unable to comment. 4
  - food 6
- Nothing. Lots of powerpoint, not so many opportunities to debate and discuss activity / solutions. Could have been good to have a bit more actual workshop activity.
- 8 Nothing
- 9 the venue
- 10 To be honest, I can't think of anything.
- Panel discussion, while useful, perhaps might have been better to do this as table discussions to allow everyone to have a say
- 11 and hence to capture more views
- 12 Nothing!

## 17. WHAT, IF ANYTHING, WILL YOU DO DIFFERENTLY AS A RESULT OF YOUR ATTENDANCE AT THIS CONFERENCE? My goal now is to explore the possibilities of and propose that our organisation develop a RI panel in Fenland. 2 I have re-assessed a submission I'm making for the county coordination of RI to consider a Hub approach

3 We have persuaded our manager to be fluid regarding the "criteria" set for those participating in RJ.

Make more effort to consistently promote RI to both staff and offenders in the establishment so they better understand the RI approach. 5 nothing

Not necessarily differently, but I have more clarity on the avenues to pursue for RJ for Khulisa's business; as a result of hearing challenges others are facing. 8 Do RJ workshops for prisoners and see if any of the speakers from the event will attend.

9 As an RJ facilitator with the REBUILD project I will carry on doing exactly the same, but thanks to the conference I will do it encouraged and energised in the knowledge that there is now movement and understanding at the right level around RJ and that 10

it does have a positive future. 11 Just continue to incorporate approaches into work

Liaise with PCC and Police around better involvement of victims

I would recommend that organisations use RI wherever appropriate and possible.

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We have made links with another organisation which we intend to join services in partnership

## 18. WHAT NEW CONTACTS HAVE YOU MADE AS A RESULT OF THIS CONFERENCE? Loads! 2 None

- 3 I have already emailed one contact to follow up.
- 4 Several which will hopefully support the work being done in our establishment.
- 5 number of new contracts

  - I have made several useful contacts with people from voluntary sector organisations. I have recently completed an MA and have 6 been offered a PhD place. These organisations and other contacts (e.g. Brian Dowling) would be very useful for future research.

  - No Offence as an organisation and some contacts for further info about RJ specifically directed towards youth work. All those who attended are potential contacts, but we will be meeting with Debbie Barton to ensure we are all working together.

  - 8 9

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- contacts across the east midlands useful to share best practice
- 10
  - I was able to speak to individuals in relation to accompodation issues for offenders, and a local organisation working with families
  - who were interested in discussing partnership opportunities around funding and workstreams/signposting.
  - - Excellent opportunity provided to get contacts who might be able to support future work e.g. Shad Ali; ex young offender. As this is my area of work, I already have contacts with RJC, Rebuild, etc but now have more knowledge of NoOffence thankyou!

  - Lots!!
- 13 Lot's esepcially one service which we intend to work alongside more closely

# 19. WHAT IMPACT DO YOU BELIEVE OUR CONFERENCES HAVE ON THE CRIMINAL JUSTICE SECTOR AS A WHOLE?

- A multi agency forum like No Offence can only improve the sector, nationally by effectively communicating strategies, working practices etc from different regions.
- Some, but again most attendees were already RI converts who are trying to influence a bottom-up change. 2
- 3 Bring different agencies together and encourage reflection and debate
- I believe they highlight the need to communicate between different criminal justice sectors within a region, as there is a lot of 4 good work being done that isn't communicated to others. I appreciated comments made by several people that
- 5 GREAT IMPACT NEED TO DO MORE
  - I think the conferences are raising awareness of issues and, because they are attracting high profile speakers and guests, that 6 they are resulting in pressure for change.
- I'm sure bringing groups of like-minded people together must have an impact on the operational focus of those attending. Assuming these people have budget and access to resources to make changes, this must ultimately impact the sector. Tricky to measure this though.
- Ensuring multi agency working together, building trust which seems limited at present leading to better sharing of information. 8
- 9 unknown this was the first I have attended

- I believe these conferences are essential as a way of informing, shaping and carrying the debate, it is vital that they have, as I felt yesterday's did, the right blend of people from the whole spectrum of the RJ community, the most telling bit from yesterday was 10 having the Notts PCC genuinely listening to and engaging with a victim and ex offender. I, like many others, understand there is a
- long way to go but the conferences are the perfect platform to get the right people in the right place at the right time.
- 11 This is only my first experience so would be difficult to say. However, I will follow up on your website
- Very positive way to bring various interested parties together, share knowledge and experience and build networks 12
  - Very thought provoking and vital to bring partners in the sector together who are like minded

#### 20. WHAT AREAS WOULD YOU LIKE TO SEE NO OFFENCE! CIC INFLUENCING, AND HOW?

- 1 Prison reform, the appeals procedure, resettlement and rehabilitation of offenders.
- 2 Influencing ministers and decision makers
- 3 Disability Hate Crime
- The assistance given to long term prisoners being released from custody (particularly from a higher category). By exploring and discussing how the effects of imprisonment are mitigated and considering how the CJS approaches the resettlement of these individuals. You mentioned Erwin James as a contact, who may be a good person to speak of this.
- 5 Government
- Policy around public sector commissioning to make it easier for voluntary sector organisations and private sector SMEs to participate in contracting.
- 7 Clearly government policy would be the most effective for the sector which probably means bringing together some key influencers to do so. You're probably already doing this.
- positive promotion through media, pushing for further funding and strict policy implementation in all areas of the Criminal Justice System.
- 9
- My particular passion is in rehabilitation and providing quality holistic sustainable support for offenders with RJ and Restorative culture at the heart, I feel there is a need for debate in this area and believe No Offence are in an ideal position to influence/facilitate this debate.
- 11 Would need to view website first to understand what is within the remit
- 12 User participation..... never seen a conference for young people involved in the CJS
- through the gate There needs to be more voluntary sector organisations providing provisions for offenders and there families joined up prior and post release prison staff dont have time, this should be contracted out to voluntary sector who are community based

## 21. WHO SPECIFICALLY (IF APPROPRIATE) OR WHAT TYPE OF PERSON WOULD YOU LIKE TO SEE ATTEND OUR CONFERENCES?

Mr Grayling perhaps? or Lord Freud. 2 3 Thank you for an enjoyable and productive day. I think gaining the perspective of an offender who has experience in the area of discussion is valuable to hear, as is the perspective of a victim. There was a lot of discussion around media influence and public opinion at the conference. There was also mention of working at a grass routes level and working up from communities rather then down from government policy. Maybe an invitation for local members of the public to attend and hear about key issues and feedback their experience or views of the CIS. 5 Ministers 6 I would like to see representatives from NOMs/MoJ commissioners attending / speaking. I think you've got it right - a mix of operational and strategic leads and practitioners across the sector. 8 Thought Remedi would have been there. Think there was a good mix. 9 I would like to see more senior management from the major agencies, Police, Prisons and Probation. These are the people that have the ability to support and provide the opportunities for their staff to use/work with/adopt RI in their day to day lives and 10 actually at the moment are the main reason for the lack of awareness/understanding/practice within their respective agencies. I think you have the balance right between strategists, practitioners and more importantly, those victims/offenders and/or their 11 advocates who feel able to share their experiences 12 Magistrates, community/faith group representatives

13

no preference