

1. CONTACT INFORMATION

1. FIRST NAME:

Number of Respondents	15
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Number of respondents who skipped this question	0
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2. SURNAME:

Number of Respondents	15
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Number of respondents who skipped this question	0
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3. ORGANISATION:

Number of Respondents	15
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Number of respondents who skipped this question	0
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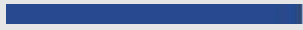
4. EMAIL ADDRESS:




Number of Respondents	15
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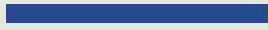


Number of respondents who skipped this question	0
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2. INITIAL THOUGHTS...


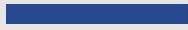

5. HOW DID YOU FIND THE WHOLE EVENT?		% OF RESPONDENTS	NUMBER OF RESPONDENTS
Excellent		53.33%	8
Good		46.67%	7
Average		0.00%	0
Poor		0.00%	0
Number of respondents			15
Number of respondents who skipped this question			0


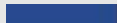

6. WHAT ARE YOUR THOUGHTS ABOUT THE VENUE?		% OF RESPONDENTS	NUMBER OF RESPONDENTS
Excellent		46.67%	7
Good		53.33%	8
Average		0.00%	0
Poor		0.00%	0
Number of respondents			15
Number of respondents who skipped this question			0

7. HOW WOULD YOU DESCRIBE THE FOOD AND REFRESHMENTS?		% OF RESPONDENTS	NUMBER OF RESPONDENTS
Excellent		26.67%	4
Good		66.67%	10
Average		6.67%	1
Poor		0.00%	0
Number of respondents			15
Number of respondents who skipped this question			0

8. HOW WAS ACCESSIBILITY AT THE VENUE?		% OF RESPONDENTS	NUMBER OF RESPONDENTS
Excellent		46.67%	7
Good		46.67%	7
Average		6.67%	1
Poor		0.00%	0
Number of respondents			15
Number of respondents who skipped this question			0

9. HOW WOULD YOU RATE THE MARKETING OF THE CONFERENCE?		% OF RESPONDENTS	NUMBER OF RESPONDENTS
Excellent		46.67%	7
Good		46.67%	7
Average		6.67%	1
Poor		0.00%	0
Number of respondents			15
Number of respondents who skipped this question			0

10. HOW WOULD YOU RATE THE ADMINISTRATION PRIOR TO THE CONFERENCE?		% OF RESPONDENTS	NUMBER OF RESPONDENTS
Excellent		53.33%	8
Good		33.33%	5
Average		13.33%	2
Poor		0.00%	0
Number of respondents			15
Number of respondents who skipped this question			0

11. HOW WOULD YOU RATE THE ORGANISATION ON THE DAY?		% OF RESPONDENTS	NUMBER OF RESPONDENTS
Excellent		73.33%	11
Good		20.00%	3
Average		6.67%	1
Poor		0.00%	0
Number of respondents			15
Number of respondents who skipped this question			0

3. SOCIAL IMPACT...

12. HOW DID YOU FIND OUT ABOUT THIS CONFERENCE?	
Number of Respondents	13
Number of respondents who skipped this question	2

13. WHAT ARE YOUR COMMENTS ON THE KEYNOTE SPEAKERS?	
Number of Respondents	13
Number of respondents who skipped this question	2

14. WHAT ARE YOUR COMMENTS ON THE WORKSHOPS YOU ATTENDED?	
Number of Respondents	13
Number of respondents who skipped this question	2

15. WHAT DID YOU FIND MOST USEFUL ABOUT THE DAY?

Number of Respondents 13

Number of respondents who skipped this question 2

16. WHAT DID YOU FIND LEAST USEFUL ABOUT THE DAY?

Number of Respondents 13

Number of respondents who skipped this question 2

17. WHAT, IF ANYTHING, WILL YOU DO DIFFERENTLY AS A RESULT OF YOUR ATTENDANCE AT THIS CONFERENCE?

Number of Respondents 13

Number of respondents who skipped this question 2

18. WHAT IS THE ONE MAJOR LEARNING POINT THAT YOU WILL TAKE FROM THIS CONFERENCE?

Number of Respondents 13

Number of respondents who skipped this question 2

19. WHAT NEW CONTACTS HAVE YOU MADE AS A RESULT OF THIS CONFERENCE?

Number of Respondents 13

Number of respondents who skipped this question 2

20. WHAT IMPACT DO YOU BELIEVE OUR CONFERENCES HAVE ON THE CRIMINAL JUSTICE SECTOR AS A WHOLE?

Number of Respondents	13
Number of respondents who skipped this question	2

21. WHAT AREAS WOULD YOU LIKE TO SEE NO OFFENCE! CIC INFLUENCING, AND HOW?

Number of Respondents	13
Number of respondents who skipped this question	2

22. WHO SPECIFICALLY (IF APPROPRIATE) OR WHAT TYPE OF PERSON WOULD YOU LIKE TO SEE ATTEND OUR CONFERENCES?

Number of Respondents	13
Number of respondents who skipped this question	2

23. IF YOU WOULD LIKE TO SUBMIT A TESTIMONIAL TO APPEAR ON OUR WEBSITE PLEASE DO SO HERE:

Number of Respondents	2
Number of respondents who skipped this question	13

1. SOCIAL IMPACT...

12. HOW DID YOU FIND OUT ABOUT THIS CONFERENCE?

- 1 Through regular emails from No Offence
- 2 On mailing list
- 3 invited
- 4 E-mail shot.
- 5 Through No Offence newsletter
- 6 A colleague got an email regarding your conference and passed it to me.
- 7 Via No Offence e-shot
- 8 word of mouth
- 9 An email from colleagues
- 10 I am on an email list
- 11 email
- 12 Helped organise it...
- 13 As a SHU staff member, through information circulated round the organisatioo.

13. WHAT ARE YOUR COMMENTS ON THE KEYNOTE SPEAKERS?

- 1 Some great and knowledgeable speakers with a range of experience regarding PbR. Great having Sir Martin Narey hosting event.
- 2 All very good. One of the best conferences for choice of speakers, clear links to the theme and useful information
- 3 All very interesting and shared useful information
- 4 Very good and interesting, an excellent balance of PBR services and their experiences of delivering both good and bad. Very informative about the different types of PBR contracts commissioned out there.
- 5 I thought they were a good mix. I especially enjoyed the case study and the connection between the academic theory and people's own experiences.
- 6 There was a great range of speakers all with different views on the subject although sometimes they were presenting so much information it appeared rushed so i am glad to have access to the presentations.
- 7 Good mix of speakers - good broad range of academic, government, operational, third sector perspectives
- 8 Kevin Wong - good presentation but too fast - slightly less slightly slower
- 9 All speakers were very engaging. I was particularly impressed by 1) their knowledge of what seems to me to be a particularly byzantine area of social policy and 2) the candidness with which they spoke about the issues faced and impacts on their organisations.
- 10 All presented well and the information was interesting and informative. Really liked the tweeting #tag idea
- 11 some too much info others just right
- 12 A really good mix, different perspectives. Gill and Paul (& Carlotta) were my favourites
- 13 A useful variety of speakers, in terms of tone and content.

14. WHAT ARE YOUR COMMENTS ON THE WORKSHOPS YOU ATTENDED?

- 1 Good workshops and I received the necessary information to help me move forwards.
- 2 Very good but difficult to pitch to audience with very different knowledge and experience. Would have liked to do the exercise
- 3 very weak as was selling his own product.
- 4 Very healthy debate and discussion followed the MOJ presentation on PBR contracts currently commissioned. Used the opportunity to share my own experiences.
- 5 I attended the MoJ workshop which was good and provided a lot of useful information, e.g. when the evaluation reports would be released.
- 6 I found that the workshop was useful again because I was able to hear from people who had experience of PBR and what their questions and concerns were.
- 7 I attended the MOJ PBR Pilots workshop. Very useful summary of existing pilots - felt that I got up to speed very quickly on these. Good additional input from Serco/Catch 22 on Doncaster experience. Great opportunity to speak direct to MOJ people and get their take on lessons learned etc. Good discussion within the group also.
- 8 very helpful/informative
- 9 Very good although lacked a bit of structure.
- 10 Good workshop, may have benefited from being a bit more structured. It was a good idea to allow more time for discussion but I think that most people didn't have the required knowledge (at this stage) to contribute.
- 11 informative
- 12 Funny bloke
- 13 I went to Russell's workshop and it was excellent - allowed plenty of opportunity for questions and dialogue.

15. WHAT DID YOU FIND MOST USEFUL ABOUT THE DAY?

- 1 Mixture of it all.
- 2 Hearing from practitioners with experience of PbR
- 3 Learning new ways of working a PbR, insight into MOJ and DoH. All very valuable and worth the trip.
- 4 The chance to come together to share best practice and learning about payment by results. Also very good to meet and network with professionals sharing similar experiences.
- 5 The chance to talk to other people as well as gaining up-to-date knowledge on the MoJ pilots and commissioning strategy.
- 6 The variety of views - academic, operational, voluntary, statutory, provider and commissioner - it felt like it was all there and there was plenty of time to have conversations at the breaks.
- 7 The MOJ workshop was very useful; all the plenary sessions had something useful to take from them.
- 8 content of the conference - what it said on the tin
- 9 Finding out more about PbR and its intricacies and the panel discussion at the end 9although i think this should have come after the last speaker - he had some very interesting things to say and it would have been to have had the opportunity to probe this in the panel discussion.
- 10 Question time with the Panel and the last speaker - Mike Harvey, although would have liked more explanation but that of course would have meant more time.
- 11 case studies penrose & YOT
- 12 Networking & positive examples of PbR Going to the lecture was a great bonus
- 13 More information - working in HE I am dependent on what is published and you get a much better feel about what is going on through hearing people actually involved. Of necessity, because of my job on a probation officer qualifying course, I am very focused on the meaning of these changes for probation, so this gave me numerous other perspectives.

16. WHAT DID YOU FIND LEAST USEFUL ABOUT THE DAY?

- 1 Overall it was all useful
- 2 Nothing
- 3 the workshop
- 4 I found Mr Nareys opening remarks somewhat strong about PBR and the private sector which set the scene for the day. Also Paul Seniors comments re: the private sector hijacked the event. I expected a balanced discussion about the PBR agenda we are facing not an opportunity to overshadow the day with personal opinions.
- 5 Nothing
- 6 I may have chosen a different workshop as i would have liked to be in one where we could discuss it as providers - to be able ot compare it to other outcome based comissioning.
- 7 If I'm being picky the DoH session was probably a bit of information overload but as I said - all sessions were useful really
- 8 N/A
- 9 I thought Kevin Wong's paper could have been more focused.
- 10 The long preamble from the NoOffence team - sorry
- 11 too much complex info dept of health - will need to download to digest fully
- 12 Nothing really
- 13 Nothing really

18. WHAT IS THE ONE MAJOR LEARNING POINT THAT YOU WILL TAKE FROM THIS CONFERENCE?

- 1 As above No. 17
- 2 Point at which to get involved with primes
- 3 That the DoH are interested in innovation still rather than just financial savings.
- 4 Bringing together private and public sector organisations is going to be a challenge but this can only be overcome and managed effectively if all parties work closely together.
- 5 I found the conference very useful as background information for my MA dissertation. I know more about the MoJ pilots than I was able to find out independently.
- 6 Jargon of PBR!
- 7 PBR is coming; embrace it don't fear it
- 8 It's complicated
- 9 That PbR is complex and probably going to alienate a whole raft of small organisations from being involved in the delivery of community penalties which is quite depressing really.
- 10 How focused MoJ are towards not so much the journey but the outcome.
- 11 pbr is coming come what may
- 12 PbR is only effective if has clear objectives & simple metrics
- 13 As above

19. WHAT NEW CONTACTS HAVE YOU MADE AS A RESULT OF THIS CONFERENCE?

- 1 I got time to expand on a current relationship which was very useful.
- 2 About 15 of which I will follow up at least 5
- 3 DoH Sheffield Hallam researchers New rganisations
- 4 Made 3 new contacts with whom i shared details.
- 5 I have made new contacts with the people from MoJ and Sheffield Hallam university as well as renewing contacts with people from organisations I have worked with in the past.
- 6 Whilst the contacts were useful for me on the day, i am outwith the Justice sector so may not be useful contacts for the future, however the housing providers may be visiting some of our services.
- 7 I made a few contacts
- 8 Primarily No-Offence
- 9 None as yet but a few leads to follow up.
- 10 Three
- 11 one really - but that's my fault
- 12 Too many to mention!
- 13 None really - it was not my primarty objective

20. WHAT IMPACT DO YOU BELIEVE OUR CONFERENCES HAVE ON THE CRIMINAL JUSTICE SECTOR AS A WHOLE?

- 1 Supporting innovation within the CJS by effectively managing events, sharing best practice and facilitating networking between the private, public and third sector.
- 2 Raise awareness and involve VCSE as a sector more
- 3 High
- 4 Very big impact especially dealing with the hot topics that we consistently seem to face. The delegate list speaks for itself in how highly regarded NoOffence conferences are in who commits to attending.
- 5 I think they raise awareness and deepen understanding of current issues. There is always a good mix of speakers including relevant case studies and personal experience.
- 6 This is the first conference i have been to but it seems like they attract people across the sectors which is unusual and i imagine that this makes joined up working alot easier.
- 7 First one I've attended. I can see how the cross sector networking and discussion the conferences enable could benefit and influence the sector overall
- 8 Helpful
- 9 Hopefully a lot although I was unsure about to what extent No Offence is a lobbying organisation and to what extent just networking/information sharing - a difficult balance to strike admittedly - but I think there is something to be said for being critical of the organisation's complicity in the roll out of what seems to me to be a pretty flawed system.
- 10 It will factor in and factor out potential bidders (I suspect factor people out due to the complex nature of the process and cost risk)
- 11 could be a resource for bringing together new partners?
- 12 It's the cross-sector bit that is most important
- 13 Not sure - the event was informative and thought-provoking but you probably reach more people through social media and other activities.

21. WHAT AREAS WOULD YOU LIKE TO SEE NO OFFENCE! CIC INFLUENCING, AND HOW?

- 1 You already provide a holistic package so keep doing what your doing!
- 2 involvement of VCSE in delivery
- 3 Working in Prisons and courts
- 4 Volunteer mentoring and the shaping of a training structure that supports ex-offenders into the criminal justice field of work.
- 5 I would like No Offence to contribute to the debate on the changes in MoJ commissioning, by putting forward the views of organisations that might be suppliers.
- 6 ?
- 7 At this stage I don't know enough about the sector to give an informed view on this
- 8 Restorative Justice - obviously
- 9 I'd like to see more lobbying of government based on the findings from this conference.
- 10 Innovative practice
- 11 ?
- 12 Commissioning. Have conference for PCCs, PHE, NOMS, CSP commissioners?
- 13 Aspects of the implementation of change, particularly timescales.

22. WHO SPECIFICALLY (IF APPROPRIATE) OR WHAT TYPE OF PERSON WOULD YOU LIKE TO SEE ATTEND OUR CONFERENCES?

- 1 Keep innovating and sharing best practice
- 2 commissioners
- 3 decision makers within MOJ and DoH and more Commissioners
- 4 Policy and decision makers including commisioners to share the experiences, hear the real issues and act upon them.
- 5 Chris Grayling
- 6 I think that it would depend on the topic but in terms of types of people i think that you had it right.
- 7 Ditto
- 8 no comment
- 9 Front-line workers should be coming along.
- 10 Ministers Commissioners and where appropriate, service users, particularly in the work shops
- 11 ?
- 12 commissioners + everyone who already does
- 13 They probably work best with a variety of stakeholders from different sectors

23.

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- 1 No Offence conferences attract key figures and stakeholders within the Offender service world. They are a truly transparent organisation which thrives on sharing learning and best practice and brining organisations together to make positive change.
- 2 No - Offence CiC Excellent conference, excellent organisation, right speakers at the right time, thank you Tony Walker Director Restorative Solutions CiC